



## ***Nothing about us without us: Integrating Consumer Choice and Control principles into service design and delivery - Workshop Reference List***

The items listed below are the core references from the workshop. MHV is currently building a website that will include these and other relevant resources and links. Once the website is completed, workshop participants will be provided with the URL allowing them to access the additional information.

Arnstein, S. in Dobson, C., *The Citizen's Handbook: Arnstein's Ladder of Citizen Participation*. Citizenhandbook.org

<http://www.citizenshandbook.org/arnsteinsladder.html>

Different Types of Power. Management Study Guide.

<https://managementstudyguide.com/types-of-power.htm>

Duffy, S. 2016, The difference between choice and control. Centre for Welfare Reform (UK)

<https://www.centreforwelfarereform.org/library/by-az/the-difference-between-choice-control.html>

Gaile, R. (2018) What does good practice consumer-led service delivery look like: Project Report. Australian Federation of Disability Organisations, Melbourne.

Nelson, D. (2017) Consumer Control and Choice: What does Consumer Control and Choice mean? Psychiatric Disability Services of Victoria (VICSERV). Melbourne. (Unpublished paper)

Ramcharan, P. Understanding the NDIS: a history of disability welfare from 'deserving poor' to consumers in control. The Conversation. (Australian Edition)

<https://theconversation.com/understanding-the-ndis-a-history-of-disability-welfare-from-deserving-poor-to-consumers-in-control-58069#republish>

Ramcharan, P, Leighton, D, Moors, R, Laragy, C, Despott, N & Guven, N. 2013, It's My Choice! Toolkit, Inclusion Melbourne/RMIT University, Melbourne.

The 'It's My Choice! Toolkit', includes 5 downloadable volumes:

- The Principles of Choice
- A Guide for People with a Disability, their Family Carers, Friends and Advocates
- A Guide for Disability Service Providers
- Film and Discussion Guide
- A Knowledge Review

All are accessible via: <http://inclusion.melbourne/resources/choice/>

Roper, C., Grey, F., and Cadogan, E. (2018) Co-production – putting principles into practice in Mental Health contexts.

[https://recoverylibrary.unimelb.edu.au/\\_data/assets/pdf\\_file/0010/2659969/Coproduction\\_putting-principles-into-practice.pdf](https://recoverylibrary.unimelb.edu.au/_data/assets/pdf_file/0010/2659969/Coproduction_putting-principles-into-practice.pdf)