

consumer  
directed  
care

# Western Melbourne Cross-Sector Community of Practice

## CONSUMER CHOICE AND CONTROL

TUESDAY, 26 MARCH 2019



REGISTER VIA  
[EVENTBRITE](#)

An initiative of the Ageing, Disability, Mental Health Collaborative Panel, the Western Melbourne Cross-Sector Community of Practice (the CoP) is a network of health, community and disability service providers and advocates, delivering supports to clients in the western Melbourne metropolitan areas. The CoP's purpose is to assist organisations to develop sustainable, consumer-driven services, collaboratively identify and respond to the emerging challenges and opportunities of the NDIS, Aged Care and Mental Health reforms and facilitate cross-sector relationships.

This forum will bring together representatives from a diversity of sectors to build their understanding of consumer choice and control in practice, by sharing and learning from each other. The forum will:

- Focus on the practical aspects of consumer choice and control
- Provide an opportunity for participants to explore ideas and how to apply theory into practice through discussion with each other
- Showcase good-practice examples of work undertaken by service providers and consumers to build consumer choice and control in Melbourne's west

Through the forum, participants will:

- Understand how to apply the theory of consumer choice and control in practice
- Understand the different levels of consumer participation
- Better understand the benefits of consumer choice and control
- Better understand the challenges that may arise

**Next forum:** The next CoP event will be held Tuesday, 28 May 2019. Save the date and stay tuned for more information.

**TIME:** 9:30am to 12:30pm  
(registration from 9:00am)

**This is a free event and morning tea will be provided**

### WHERE

Seminar Rooms 1 & 2, Sunshine Convention Centre, Gate 1, 460 Ballarat Road, Sunshine

### FACILITATOR

This event will be co-facilitated by Mindy Allott from HealthWest Partnership and a consumer advocate.

**PARKING** \$2 for two hours or \$5.50 all day parking. Map [Link](#)

16 Accessible (disable) spaces  
430 ticket spaces (approx.)

Limited street parking on Phoenix Street

### WHEELCHAIR ACCESS

There is full disability access to the venue

### WHO SHOULD ATTEND?

Participation is open to any clinician, team leader and manager representing services that are interested in progressing a consumer-directed care approach within their organisations. We encourage service providers to invite a consumer to attend with them on the day.

### MORE INFO

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Ageing, Disability  
and Mental Health  
Collaborative Panel

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Carers  
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The Value of Multicultural Victoria

NDS  
National Disability Services



Psychiatric Disability Services  
of Victoria (VICSERV)

VACCHO

VCSS  
Victorian Council  
of Social Services