



Refugee Health Services in the West – Referral Guide for General Practice

TIS National – free interpreting services to private GPs
 Telephone interpreter connection Ph: 13 14 50
 On-site interpreter bookings Ph: 9280 1955

AMES Settlement Workers – assist with appointments in early settlement period – Ph: 8398 4700

Refugee Health Nurse (RHN) Programs:

Catchment	Organisation	Contact Details
Maribyrnong	Western Region Health Centre (WRHC)	Ph: 8398 4100
Brimbank	ISIS Primary Care	Ph: 9313 5000
Wyndham	ISIS Primary Care	Ph: 8734 1400

Specialist Services/Outreach Clinics - CHILDREN

Description/condition	Catchment	Service	Frequency	Address	Referral information Phone/Fax
Non-acute issues Eg. low vit D/iron (not TB)	Brimbank	Dr Martin Wright, Paediatrician, Sunshine Hospital	Fortnightly clinic Thurs, 9-12:30	ISIS Primary Care 122 Harvester Rd, Sunshine	Referrals Fax: 9313 5050 Enquiries to RHN Ph: 9313 5000
Paediatric/Vitamin D Clinic	Maribyrnong	David Tickell Paediatrician Mel Thompson, Refugee Health Fellow, Royal Children’s Hospital (RCH)	3 clinics per month, Tuesdays	WRHC 72 Paisley St, Footscray	Contact Wendy Teo on Wednesdays Ph: 8398 4130 Fax: 9687 9330
	Melton		Monthly, Tuesday	35 Unitt St Melton West	Contact Wendy Teo on Wednesdays Ph: 8398 4130 Fax: 9687 9330
Immigrant Health Clinic	Victoria	RCH	Monday afternoons	Flemington Rd, Parkville	Ph: 9345 4496 Fax : 9345 5034
Infectious Diseases (TB and malaria)		RCH – ID registrar	Tues 9-12		Ph: 9342 7272 Fax: 9342 7277

Specialist Services/Outreach Clinics - ADULTS

Description/ condition	Catchment	Service	Frequency	Address	Referral information Phone/Fax
Infectious Diseases Clinics	Maribyrnong	Dr Tom Schultz, Infectious Diseases	3 clinics/ month, Wed afternoon	WRHC, 72 Paisley St Footscray	Contact RH Nurse Tues - Fri Ph: 8398 4149
	Wyndham	Physician and Refugee Health Fellow, RMH	Once a month, Wed	ISIS Primary Care, 117-129 Warringa Cres	Contact RHN Ph: 8734 1400
	West	Western Hospital	3 clinics/wk Mon/Wed	Gordon St, Footscray	Phone: 8345 6490 If active TB concerns, notify ID Registrar when referring.
	Victoria	RMH		Grattan St, Parkville	Ph: 9342 4234
Mantoux test		Melbourne Pathology	M-F 8am-5pm Sat 8:30-11:30	141 Durham Rd, Sunshine	Ph: 9310 1933 Fax: 9312 1206
Dental					RH Nurse or AMES Case Coordinator will make referral for free public dental services at Community Health centres
Optometry	Wyndham	Australian College of Optometry	Monthly, Fridays	ISIS Primary Care, 117-129 Warringa Cres, Hoppers Crossing	Contact RH Nurse to make referral Ph: 8734 1400
	Braybrook			107-109 Churchill Ave	Fax: 9312 3507 Ph: 9334 6622
Psychological – non acute	Victoria	Foundation House		6 Gardiner St Brunswick	Fax: 9387 0828 Ph: 9388 0022
Women’s Health – pap smear & contraceptive advice	Maribyrnong	Women’s Health Nurse, WRHC		72 Paisley St, Footscray	Ph: 8398 4144
	Brimbank	ISIS Primary Care	Mon & Wed	122 Harvester Rd, Sunshine	Ph: 9313 5000
			Tues & Wed	1 Andrea St, St Albans	Ph: 9296 1200
	Wyndham		Tues & Thurs	117-129 Warringa Cres Hoppers Crossing	Ph: 8734 1400
Pregnancy	West	Sunshine Hospital		176 Furlong Rd, St Albans	Ph: 8345 1333
	Wyndham	Mercy Hospital		Princes Hwy, Werribee	Fax: 9216 8692
		ISIS Karen Pregnancy Classes	Contact for upcoming dates	117-129 Warringa Cres Hoppers Crossing	Contact Di of Jodie Ph: 8734 1400

MODELS OF CARE

There are a number of models of care that have developed in local areas of Victoria to respond to the health needs of refugees and asylum seekers:

Western Region Health Centre Refugee Health program provides a range of services to newly arrived refugees. The Refugee Health access team includes Refugee Health Nurses, Access Workers, a FARREP program worker, African Community Development Worker and a Dinka/Arabic Interpreter. It also includes a nutrition program and a Vitamin D clinic available for refugee families requiring treatment. An African antenatal clinic includes hospital staff and a FARREP worker one day a week. The team works closely with GPs at the community health centre and private GPs in the area with an interest in refugee health.

For more information and contact details

Gabrielle Bennet team Leader Refugee Health 8398 4145

Tel: (03) 8398 4100

ISIS Primary Care Refugee Health Team which includes Refugee Health Nurses, GPs, referral to range of allied health services in community health and referral to the Royal Melbourne Hospital & Royal Children's Hospital refugee clinics.

For more information

Tel: Hoppers Crossing (03) 87341415

Tel: Sunshine (03) 9313 5015