

HOME

BRIMBANK COUNCIL

RDNS

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Welcome

This is an orientation tool designed to help you become familiar with the range of Home Support and Community Care (HACC) services in and around the Brimbank area.

To get started, click on one of the service provider buttons to the left to find out more information.

HACC - what is it?

The HACC program aims to:

- provide a coordinated and integrated range of basic maintenance and support services for frail aged people, younger people with disabilities and their carers
- support these people to be more active and independent at home and in the community, thereby enhancing their quality of life and/or preventing inappropriate admission to long-term residential care
- provide flexible, timely and responsive services.

HACC in transition

From July 2015, services for people aged 65 and over will be directly managed by the Commonwealth Government. Services for people aged under 65 will be funded and managed solely by the Victorian Government, until the National Disability Insurance Scheme is in full operation.

This project is supported by funding from the Victorian and Commonwealth Governments under the Home and Community Care (HACC) Program.

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Services

Brimbank City Council provides the following HACC services. Further information can be found online:

brimbank.vic.gov.au

- Assessment
- Domestic Assistance
- Personal Care
- In Home Respite
- Planned Activity Groups
- Recreational Programs
- Delivered Meals
- Assessments for Personal Alarms
- Property Management

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Pathways

The following pathways are the most effective way to make a referral to each service provider. Each provider accepts referrals using **SCTT** (Service Coordination Tool Templates).

Brimbank City Council

- Connecting Care [website](#)
- fax 03 9249 4476

This can be made via self-referral, family or a General Practitioner. The client's name is placed on an area waiting list which is managed by the Assessment Team. Assessment Officers contact both the client and referral source and a time is organised for a home visit with the client.

RDNS

- Customer Service Centre on 1300 33 44 55
- fax 1300 657 265

ISIS Primary Care

- Connecting Care [website](#)
- self-referral by phone on 03 9296 1200 (ask for the Community Health Intake Team)

Mecwacare

- via Brimbank City Council (see above)

cohealth

- Connecting Care [website](#)
- visiting cohealth at Paisley St, Footscray
- contact the Footscray Office on 03 8398 4100

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Criteria

All service providers follow the HACC Guidelines. These can be found online:

health.vic.gov.au/hacc

Eligibility

Older and frail people with moderate, severe or profound disabilities, younger people with moderate or profound disabilities and their unpaid carers.

ISIS Primary care note

Individual disciplines may have specific criteria depending on other resources in the area. Community Health Intake Service can advise regarding the best options for your situation.

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RDNS provides the following HACC services. Further information can be found online:

rdns.com.au

- Community and Home-Based Nursing
- Personal Care*
- Occupational Therapy*
- Social Work*

* Limited to RDNS clients (ie. services are not offered separately)



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ISIS Primary Care provides the following HACC services. Further information can be found online:

isispc.com.au

- Occupational Therapy
- Physiotherapy
- Speech Pathology (Adult)
- Group: Aphasia Support Group
- Dietitian
- Podiatry
- Social Work
- Groups: hydrotherapy, gentle exercise/falls prevention, active spine (for people with chronic spinal pain) and other strength and rehabilitation groups depending on resources and demand. All physio groups need to have a physio referral.



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Mecwacare provides the following HACCC services.
Further information can be found online:

mecwacare.org.au

- Assessment
- Personal Care
- Domestic Assistance
- Respite Care



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cohealth provides the following HACC services. Further information can be found online:

cohealth.org.au

- Occupational Therapy (clients seen off-site)
- Physiotherapy (Braybrook and Footscray)
- Living Well (Footscray)
- Dietitian, Podiatry (Braybrook and Footscray)
- Diabetes Educator (Footscray)
- Dental (Footscray)

Occupational Therapy is available in Sunshine, Sunshine West, Sunshine North, Ardeer, Albion, Deer Park. Hydrotherapy is available at Maribyrnong Aquatic Centre.

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Contact

Brimbank City Council (Sunshine Office)
Alexandra Ave
Sunshine VIC 3022

Intake contact: 03 9249 4494
Website: www.brimbank.vic.gov.au

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RDNS Kororoit
279 Robinsons Road
Ravenhall VIC 3023

Contact: 1300 33 44 55
Website: www.rdns.com.au

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ISIS Primary Care

ISIS covers all suburbs within Brimbank.
Full campus contact details are available online.

St Albans reception: 03 9296 1200

Fax: 03 9296 1387

Website: www.isispc.com.au

Occupational Therapists, Speech Pathologists and Social Workers see clients at home and in the community.

Physiotherapy, Podiatry and Dietetics have clinic rooms at Deer park, Watergardens, St Albans and Sunshine and also do home visits.



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Mecwacare (North West Office)
1/34 Amis Crescent
Keilor East VIC 3033

Intake contact: 03 9653 6566

Fax: 03 9563 6245

Email: intake@mecwacare.org.au

North West office: 03 9325 5500

Fax: 03 9325 5599

Email: hncs.nwm@mecwacare.org.au

Website: www.mecwacare.org.au



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72 Paisley Street
Footscray VIC 3013

Footscray reception: 03 8389 4100

107-139 Churchill Ave Braybrook
Braybrook reception: 03 9334 6699

Suite 4/2 Devonshire Rd Sunshine
Only Occupational Therapists at this site and
no reception, contact Braybrook for OTs.

Website: www.cohealth.org.au



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The following resources may prove useful.

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health.vic.gov.au/agedcare/services/assess.htm

Connecting Care

connectingcare.com

Department of Health

health.vic.gov.au/hacc

My Aged Care

myagedcare.gov.au

National Health Services Directory (NHSD)

nhsd.com.au

Carers Victoria

carersvictoria.org.au

Service Coordination Online Learning Module

elearning.health.vic.gov.au/scol