

EVALUATION SUMMARY 2016

WESTERN INTAKE NETWORK GROUP (WING)

WING is a network meeting for Intake Workers and Access & Support Workers from health and Community agencies across Melbourne's west



About the network – celebrating 5 years!

In 2011 Intake workers who met at a HealthWest forum identified a need for an intake focused networking group. WING was established and has since expanded and diversified. This year WING celebrated its 5 year anniversary!

*Enriched
professional
knowledge*

Intake workers, Access & Support workers and other relevant staff from health and community organisations across the western region of Melbourne attend WING events to:

- Network with staff from a variety of organisations
- Exchange information about services, intake processes, waitlist times, and new initiatives
- Share expertise and learn from others
- Participate in professional development.

The Network is coordinated by a leadership group. In 2016 this group included representation from Hobsons Bay City Council, Macedonian Community Welfare Association, Australian Multicultural Community Services Inc. and Carers Victoria.

Who attended?

WING events attracted over 110 attendees in 2016. As in previous years, WING events continue to attract an increasingly diverse range of workers. In 2016 the events were predominantly attended by Intake Workers, Access & Support Workers and Assessment Officers. WING events were also attended by Team Leaders, Managers, Social Workers and a range of Clinicians.

Attendees represented a broad range of organisations and sectors, with growing attendance from ethno-specific organisations, the mental health sector and other community organisations. Similarly to previous years there was strong attendance from local governments and community nursing.

*WING is a
fabulous group,
I always look
forward to quality
presentations*

*It has improved
my knowledge,
practices and
services*

Activities for 2016

WING forums

Four WING forums were hosted in 2016 on the themes of:

- Providing services to LGBTI people
- Alcohol and other drugs
- Dementia
- Aged Care Gateway and the Commonwealth Home Support Program (CHSP)

In addition to creating awareness and enhancing knowledge regarding the respective themes, each of these forums provided insight into screening, intake models, referral pathways and services available.

Cognitive screening training

Following significant interest in the screening pilot presented at the dementia forum, a cognitive screening training session was delivered. Alzheimer's Victoria delivered the training to 20 WING members. Whilst the training was successful in increasing participant's knowledge of cognitive screening, further training and support would be required for participants' to implement screening routinely into their practice.

Western Dementia Action Alliance

Building on the success of these activities, a small group of WING members establish a Western Dementia Action Alliance (WDAA) as an affiliated group of WING. The WDAA seeks to bring together service providers and key stakeholders to work in collaboration to improve the dementia service system in the Western metropolitan region of Melbourne. The prevalence of dementia in this region is comparatively high, with demand expected to grow significantly in growth areas. A Governance Group for the WDAA was established in October 2016 with senior representation from across the membership. The Governance Group is currently developing a strategic plan and will commence activities 2017.

Broader understanding of issues present and services available

Celebrating 5 years and looking forward

This year WING celebrated its 5 year anniversary! WING members celebrated this occasion with the launch of a new logo.



Networking is critical to assist with working together to get through the maze of change

WING is increasing valued by WING members as a platform for enhancing service integration and navigating changes and reforms across health and community service sectors. WING will continue into 2017 with an enduring commitment to support networking, information sharing and best practice.

Thank you to the WING Leadership Group and broader membership for supporting WING in 2016 and beyond!

Dates for 2017

- Thursday 23rd February: Young people
- Thursday 11th May: Power of Attorney & more
- Thursday 28th August: Settlement intake
- Thursday 9th November: NDIS

Keep in touch

Visit: <http://healthwest.org.au/events-and-networks/networks/wing/>

To add your email to the distribution list please email: tanya.sofra@healthwest.org.au



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