

Health and Wellbeing Services for the Aboriginal and Torres Strait Islander communities in Melbourne's West

Aboriginal Community Controlled Organisations	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
The Gathering Place Health Services	Maidstone Werribee	(03) 9317 7777 (03) 8742 3144	website still under construction.	Medical Services at both sites. Youth Worker, Justice Worker, Family Services Support Worker, Homework centre, PAG activities, Australian Hearing, Optometry, Counselling, Paedetrician and Playgroup (Werribee only). Psychiatrist by appointment and referral only.	NO	All Aboriginal and Torres Strait Islander peoples. Recent changes include providing some services to non Aboriginal and Torres Strait Islander people (not Indigenous specific services or programs).

Community and Women's Health	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Djerriwarrh Community Health Services	Melton Bacchus Marsh	(03) 8746 1100 (03) 5367 4599	http://djhs.com.au/specialist-allied-c	Aboriginal Health Support Nurse, Community Health, Ambulatory Care, Dental, Hospital, Medical, Allied Health, Counselling, Outreach and Nursing.	NO	Mainstream. Priority of Access for Aboriginal and Torres Strait Islander people.
ISIS	St Albans Deer Park Sunshine Watergardens Hobsons Bay Wyndham	(03) 9296 1200 (03) 9219 7142 (03) 9313 5000 (03) 9449 6900 (03) 8368 3000 (03) 8734 1400	http://www.isispc.com.au/	Aboriginal Access Worker, Community Health, Dental, Medical, Allied Health, Counselling, Outreach, Optometry and Nursing.	Not usually-though some fees may apply for some services.	Mainstream. Priority of Access for Aboriginal and Torres Strait Islander people.
Western Region Health Centre	Paisley St Footscray Joslin Clinic Braybrook St Albans Deer Park Melton Sunbury Werribee	(03) 8398 4100 (03) 9912 2000 (03) 9334 6699 (03) 9364 1455 (03) 8390 3400 (03) 9747 6337 (03) 9971 6200 (03) 9731 8600	http://www.wrhc.com.au/index.php	Closing the Gap (CtG) services available at Joslin clinic. Other specific services available for Aboriginal and Torres Strait Islander patients include: paediatrician, diabetes clinic, optometry, dental. As well as programs like Koori Kitchen and Elders Art group. Community Nurse, Aboriginal Health Promotion And Chronic Care (AHPACC) worker and Food share program.	Not usually-though some fees may apply for some services.	Mainstream. Priority of Access for Aboriginal and Torres Strait Islander people.
Women's Health West	Footscray	(03) 9389 9588	http://whwest.org.au/	Family and domestic violence services and health promotion.	NO	Women's health service - all women welcome.

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Close the Gap (CtG) Contact Agencies	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Macedon Ranges and North Western Melbourne Medicare Local (MR & NWMML)	West Footscray	(03) 8379 9925	http://www.mrnwm-ml.org.au/	Closing the Gap (CtG) Program Manager can provide listing of registered CtG clinics. CtG Chronic Care Co-ordinator provides extra care co-ordination such as supporting access to Allied health services.	NO	CtG services available for Aboriginal and Torres Strait Islander people aged 15yrs and above. Aboriginal and Torres Strait Islanders living with any of the following - Cancer, Cardiovascular, Renal, Diabetes or Respiratory diseases, are eligible for care co-ordination.
South Western Melbourne Medicare Local (SWMML)	Hoppers Crossing	(03) 8731 6513	http://www.swmml.org.au/	Aboriginal Outreach Worker who assists community in accessing CtG services. Closing the Gap (CtG) Program Manager can provide listing of registered CtG clinics. CtG Chronic Care Co-ordinator provides extra care co-ordination such as supporting access to Allied health services.	NO	CtG services available for Aboriginal and Torres Strait Islander people aged 15yrs and above. Aboriginal and Torres Strait Islanders living with any of the following - Cancer, Cardiovascular, Renal, Diabetes or Respiratory diseases, are eligible for care co-ordination.

Support and/or Respite Services	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Carer's Victoria Advisory Line Carer Counselling	Footscray	(03) 9396 9500 1800 242 636 1800 242 636	http://www.carersvictoria.org.au/	Telephone support services for people caring for others.	NO	Mainstream.
Respite Connections	Footscray	(03) 9396 9500	http://www.carersvictoria.org.au/re	Respite services for people caring for others.	NO	Mainstream.
Care Connect	Moonee Ponds	(03) 9362 8000	http://www.careconnect.org.au/	Provider of Aboriginal Community Care Aged Packages (ACAP) for Aboriginal and Torres Strait Islander Elders. Care co-ordination for children, young people, adults, older adults and carers.	NO	To access the ACAP you must be an Elder of Aboriginal or Torres Strait Islander descent. Access to other services provided by Care Connect are assessed and identified on an individual basis when
Caroline Chisholm Society	Caroline Springs, Moonee Ponds and Shepparton	(03) 9361 7000	http://www.carolinechisholmsociety	Pregnancy counselling and support. Material aid and family support.	NO	Mainstream. Priority of Access for Aboriginal and Torres Strait Islander people.
Royal District Nursing Service (RDNS)	Altona North Sunshine	1300 334 455	http://www.rdns.com.au/	Home nursing and Healthcare provider. General and specialist care available.	If not eligible for HACC or RALLY healthcare then a fee for service will apply.	Available to all community Indigenous and non-Indigenous. Individual assessments apply.

Hospitals	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Mercy Werribee Hospital Western Health	Hoppers Crossing	(03) 8416 7777	http://www.mercy.com.au/	Hospital	NO**	General Public - Medicare card needed
Footscray Hospital	Footscray	(03) 8345 6666	http://www.wh.org.au/Corporate	Indigenous Patient Care. Aboriginal Health Liaison Officer (AHLO) can support Aboriginal and Torres Strait Islander in-patients during their stay. Koori maternity services at Sunshine Hospital - priority of access for Aboriginal and Torres Strait Islanders women into Koori Maternity services.	NO**	General Public - Medicare card needed
Sunshine Hospital	Sunshine	(03) 8345 1333	http://www.wh.org.au/Corporate		NO**	General Public - Medicare card needed
Williamstown Hospital	Williamstown	(03) 9393 0100	http://www.wh.org.au/Corporate		NO**	General Public - Medicare card needed **Fees may apply without Medicare card**

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Mental Health	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Western Region Health Centre Horizons Outlook Day Program	Brimbank, Bacchus Marsh and Sunbury	(03) 9364 1455 (03) 9747 6337	http://www.wrhc.com.au/Services	Responsive psychosocial rehabilitation & recovery mental health services.	Not usually-though some fees may apply for some activities	People aged 16 yrs and over. Have a mental illness, live in Brimbank, Bacchus Marsh and Sunbury communities and have a willingness to participate in the program.
Inner West Area Mental Health Services (IWAMHS)	Moonee Ponds Triage 24hrs	(03) 9377 3400 1300 874 243	http://www.nwmh.mh.org.au/adult	Psychiatric triage, assessment and referral. Clinical Assessment Team(CAT) services. Continuing care, clinical and consultancy.	NO	Adults living with a mental health issue in Maribyrnong and Melbourne.
Headspace	Sunshine	(03) 9091 8222	http://www.headspace.org.au/	National youth mental health foundation, assisting young people who are going through a tough time.	NO	Young people living in Brimbank, Hobsons Bay, Maribyrnong, Melton and Wyndham
Norwood Association	St Albans	(03) 9365 9500	http://www.norwoodservices.org.au	Community Mental Health Outreach services.	NO	Rehabilitation services for adults (16-64 years of age) residing in Brimbank, Melton and Sunbury communities who live with mental health issues and resulting disabilities.
Melbourne Health - Mid West Area Mental Health	Triage 24hrs Sunshine	1300 874 243 (03) 9288 7000	http://www.nwmh.mh.org.au/adult	Psychiatric triage, assessment and referral. CAT services. Continuing care, clinical and consultancy.	NO	Melton and Brimbank catchment. Adults living with a mental health issue.
Orygen Youth Health Triage	Parkville and Footscray	1800 888 320	http://oyh.org.au/	Youth Mental Health Services. Comprehensive clinical services.	NO	Young people aged 15-25 with mental health issues. Catchment area includes western and north western Melbourne.
Mercy Mental Health Service Saltwater Clinic	Footscray	(03) 9928 7444	http://www.mercy.com.au/Hospital	Psychiatric services. Acute care, community care and rehabilitation.	NO	For adults residing in Maribyrnong and Hobsons Bay catchment.
Mercy Mental Health Wyndham Clinic	Hoppers Crossing	(03) 8734 1550	http://www.mercy.com.au/Hospital		NO	For adults residing in the Wyndham catchment.
Local Councils	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Brimbank City Council	Deer Park	(03) 9249 4000	http://www.brimbank.vic.gov.au/Ou	Health and Community Care (HACC), Planned Activities Group (PAG), Youth Services, Child and Maternal Health Services + many more services available from council.	NO	Public Access
Hobsons Bay City Council	Altona	(03) 9932 1000	http://www.hobsonsabay.vic.gov.au/		NO	Public Access
Maribyrnong City Council	Footscray	(03) 9688 0200	http://www.maribyrnong.vic.gov.au/		NO	Public Access
Melton City Council	Melton	(03) 9747 7200	http://www.melton.vic.gov.au/Home		NO	Public Access
Wyndham City Council	Werribee	(03) 9742 0777	http://www.wyndham.vic.gov.au/	Contact for more listings.	NO	Public Access

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Family Support Services	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Brimbank Melton Alliance Child First	Footscray	(03) 9415 8860 website is a directory of Child First Agencies in Melbourne provided by DHS.	http://www.dhs.vic.gov.au/about-th	Work with families who require support with issues related to family relationships, conflict and breakdown, social isolation as well as issues arising from mental health, drug and alcohol abuse and family violence.	NO	Families living in Brimbank and Melton, with children 0 to 7 years, including unborn children.
Mackillop Family Services Link	Parent Footscray	(03) 9680 8444	http://www.mackillop.org.au/Family	Holistic services to support children and their families. Culturally responsive services to support families experiencing alcohol or drug misuse as well as parenting support and family skills training program.	NO	For families living across the North West region of metropolitan Melbourne.
Tweddle Child and Family Health Services	Footscray (Tweddle Child and Family Health Service) Maribyrnong (Day Stay program) Wyndham (Day Stay program)	(03) 9689 1577 for all Tweddle services	tp://www.tweddle.org.au/Default.as	Specialised parenting support services. Day stay and residential programs. Maternal and child health, registered and mothercraft nurses, lactation consultants, social workers and pyschologists.	NO	Parents of children aged 0-4.

Drug and Alcohol Services	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Djerriwarrh Health Services	Melton Bacchus Marsh	(03) 8746 1100 (03) 5367 4599	http://djhs.com.au/specialist-allied-c	Alcohol and other drug counselling service for those directly affected by alcohol and other drug use and their families or carers.	NO	Mainstream - open to all. Priority of Access for Aboriginal and Torres Strait Islander people.
Health Works (WRHC)	Footscray	(03) 9362 8100	http://www.wrhc.com.au/Services	Primary Needle Syringe Program, medical and allied health staff available. Secondary Needle Syringe Program available at Braybrook Community Centre.	NO	Mainstream - open to all. Priority of Access for Aboriginal and Torres Strait Islander people.
ISIS	St Albans Deer Park Sunshine Watergardens Hobsons Bay Wyndham	(03) 9296 1200 (03) 9219 7142 (03) 9313 5000 (03) 9449 6900 (03) 8368 3000 (03) 8734 1400	http://www.isispc.com.au/	Confidential counselling for adults and young people affected by alcohol and or other drug use.	NO	Mainstream - must be 16 years of age and older. Provided at all listed ISIS sites but must be living in the local area of ISIS site where the service is provided. Priority of Access for Aboriginal and Torres Strait Islander people.

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Housing and Accommodation	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Aboriginal Housing Victoria	North Fitzroy	(03) 9403 2100	http://ahvic.org.au/	Permanent Housing and housing support services.	NO	For Aboriginal and Torres Strait Islander people only.
Aboriginal Hostels Limited	Northcote and Melbourne	(03) 9642 2775	http://www.ahl.gov.au/	Temporary or travel accommodation.	YES	For Aboriginal and Torres Strait Islander people only.
DHS Housing	Footscray Sunshine	(03) 9275 7516 (03) 9299 4100	http://www.dhs.vic.gov.au/for-indivi	Permanent Housing and housing support services.	NO	Mainstream - open to all.
National Rent Affordability Scheme (NRA)	State-wide	1300 653 227	http://www.fahcsia.gov.au/our-resp	Specialised housing project. Private rentals at 20% below market rates. Incentives paid to housing supplier. Tenant benefits with lower rental costs.	NO	Conditions apply. Contact NRA for further details.
Salvation Army Social Housing Service (SASHS)	Sunshine Melton	(03) 9312 5424 (03) 9747 7200	http://www.salvationarmy.org.au/er	Practical housing services for homeless people and those with housing related needs.	NO	Mainstream - open to anyone experiencing homelessness or housing related issues.
Legal Services	Location	Contact Details	Website	Service Summary	Cost	Eligibility Requirements
Western Suburbs Legal Service	Newport and Laverton	(03) 9391 2244	http://wsls.org.au/	Free legal advice relating to civil matters.	NO	Service for low income earners or those marginalised. Mainstream service - open to all within catchment area - mainly Hobsons Bay with a new site recently opened in Laverton at the new Laverton Community Hub. Has specific service for Aboriginal and Torres Strait Islanders and may assist outside of Hobsons Bay (case by case basis) or link client in to another organisation.